

Customer Satisfaction

Erichs Hartchrom GmbH



In order to provide a continuously high customer satisfaction through ongoing quality management, we kindly ask you to participate in this customer satisfaction survey.

Your company

Date

How did you first find us?

Recommendation

Homepage

Yellow pages

QSPL

Other

For how long have you been a customer?

Please rate the following aspects with + + (very good) through - - (unsatisfactory):

	++	+	o	-	--	n/a
quality of the processed surface						
delivery time						
personal contact						
order processing						
handling of claims						
documentation						
flexibility						
corporate image						
overall satisfaction						

Additional comments

Thank you for your participation!